

May 1, 2026
To Our Valued Customers
Katsura Roller Manufacturing Co., Ltd.
Sales Headquarters

Notice Regarding the Supply of Raw Materials / Auxiliary Materials and Price Fluctuations

Dear Valued Customers,

We sincerely appreciate your continued support and patronage.

As you may already be aware, the worsening situation in the Middle East has had a significant impact on the supply of crude oil and LNG (Liquefied Natural Gas).

Compared with one month ago, the situation has further deteriorated, resulting in continued increases in energy costs and a rapid worsening of procurement conditions for rubber raw materials and production-related auxiliary materials derived from petroleum products.

As a result, we are currently experiencing rising material costs and delays in supply procurement, making it increasingly difficult to maintain our previous stable supply system.

Although we deeply regret the inconvenience this may cause, we kindly ask for your cooperation regarding the following temporary measures in order to maintain product supply continuity.

We sincerely apologize for any inconvenience and disruption caused to your business operations.

Requests and Important Information

1. Priority supply will be given to our existing business partners.
 2. Depending on order details, delivery delays may occur.
For both existing and future orders, we may ask customers to separately discuss and confirm delivery schedules and supply quantities with us.
 3. Due to significant fluctuations in raw material and auxiliary material costs, we may request revisions to product pricing.
 4. Depending on future supply conditions, we may be forced to implement order quantity restrictions.
 5. Packaging materials used for certain products may be subject to change.
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Should there be any further developments, our sales representatives will promptly provide updated information.

We kindly ask for your understanding and cooperation.

Sincerely,
Katsura Roller Manufacturing Co., Ltd.
Sales Headquarters